In April - May 2012 all employees were invited to participate in an Employee Engagement Survey through Morehead Associates, Inc. Morehead was able to provide us RN only results for our nurse satisfaction scores. The on-line survey included 60 questions that nurses responded to with a 1-5 response. A score of 5 (strong agreement) was the most positive score and a score of 1 (strong disagreement) was the most negative.

Morehead distributed survey results by single question, domain, workforce themes and by the organization. For Magnet purposes, we submitted unit specific results by workforce themes and also as an organization overall.

The last nurse satisfaction scores are from April - May 2012. Nurse satisfaction surveys are conducted every 2 – 3 years.

1. What improvements is your unit working on to improve the work environment, as a result of nurse satisfaction scores?

2. What nurses were involved in making action plans as a result of nurse satisfaction scores?

3. How does your nurse satisfaction data compare to the benchmark?