MAGNET QUESTIONS OF THE WEEK
February 17, 2013

What are some of our nursing goals?

- Create a safe environment for patients and staff
- Promote team satisfaction
- Use an evidence-based approach to practice
- Improve patient and family centered care

How accessible is your immediate manager/supervisor?

When was the last time you saw our CNO Carol Robinson?

What type of support do you get from leadership?

When things are brought up to your manager how are they handled, and how is the resolution communicated?

What changes have been made in the work environment as a result of staff input?
2013 Patient Care Services Goals

Create a Safe Environment for patients & staff
- VAP rates to outperform the mean of a nationally established benchmark as evidenced by greater than 51% of the reporting units outperforming at least 5 of the previous 8 calendar year quarters.
- CLABSI rates to outperform the mean of a nationally established benchmark as evidenced by greater than 51% of the reporting units outperforming at least 5 of the previous 8 calendar year quarters.
- CAUTI rates to outperform the mean of a nationally established benchmark as evidenced by greater than 51% of the reporting units outperforming at least 5 of the previous 8 calendar year quarters.
- Falls rates to outperform the mean of a nationally established benchmark as evidenced by greater than 51% of the reporting units outperforming at least 5 of the previous 8 calendar year quarters.
- HAPU rates to outperform the mean of a nationally established benchmark as evidenced by greater than 51% of the reporting units outperforming at least 5 of the previous 8 calendar year quarters.
- Medication safe practice rates to outperform the mean of a nationally established benchmark evidenced by data obtained through direct observation.
- Promote Clinical expertise through advancing the peer review process.
- Continue house wide implementation of the Joint Commission Targeted Solutions Tool for Hand Hygiene and achieve and maintain greater than 90% compliance.
- Patients are screened for suicide risk greater than 90% compliance.

Promote Team Satisfaction
- Implement programs to increase interdisciplinary communication and collaboration.
- Promote and recognize nursing excellence throughout UCDMC.
- Strengthen and support Professional Governance structure.
- Obtain Magnet designation in 2013.
- Develop a proposed recommended career ladder model.

Use an Evidence-based approach to practice
- Continue to support evidence-based practice through use of the Iowa model.
- Increase the number of staff with specialty certifications to 27.5%.
- Increase the number of nursing staff with a baccalaureate degree in nursing or MSN to 73%.

Improve Patient & Family Centered Care
- Increase the excellence response for Overall Quality of Nursing Care to 63.5% for calendar year 2013.
- Incorporate family and patient feedback into council activities.

Values
Extraordinary Compassion, Courage, Integrity, in every situation!

Mission
Provide science-based, technologically precise, compassionately delivered patient care.

Vision
The highest quality of patient care provided through the advancement of nursing practice.

Philosophy
We, The Nurses of UCDMC Believe that our mission is to provide science-based, technologically precise, compassionately delivered nursing care; Define nursing as a scientific discipline that takes a holistic approach to the diagnosis and treatment of potential and actual responses to illness with a goal of lessening the effects of illness, promoting comfort and healing, and assisting patients to achieve an optimal level of self care; Practice in a dynamic university medical center that promotes ongoing learning for all health professionals; Strengthen our practice through a commitment to innovation and nursing research; Accept professional accountability to patients, families and the community; Recognize the uniqueness of each person, and respect, protect and advocate for the individual's right to self-determination, self-expression, confidentiality and dignity; Believe that we best serve through collaboration with other health care professionals who join with us in treating and advocating for those who need our nursing care; Believe that the relationships we build have an inherent capacity to promote health, healing, and wholeness; Commit ourselves to support, acknowledge and nurture one another, thereby creating an environment of mutual respect and caring.