UC Davis Ombuds Office Training on Monday, October 13

- **How the Brain Derails Communication in Conflict … and Getting Back on Track**
  
  Course #: 08549  
  Time: 10:30 A.M. – 12:00 P.M.  
  The presentation will focus on how conflict may develop in relationships and ways to move forward.

- **Conflict: How did it happen? What can I do about it?**
  
  Course #: 07965  
  Time: 1:30 P.M. – 4:30 P.M.  
  Using stories shared by participants, the workshop will deal with where conflict comes from, how it develops and ways to move forward. This is a more interactive version of the materials discussed in the presentation.

The instructor of both classes is Susan Kee-Young Park. Ms. Park opened the UC Davis Ombuds Office in the beginning of June 2013. The Ombuds Office serves as a conflict resolution and problem-solving resource for all members of the UC Davis campus community. Formerly a hearings officer, judge and Insurance Commissioner for the State of Hawaii, Susan served as an ombuds at the University of Hawaii at Manoa and at the University of Texas MD Anderson Cancer Center, and has been deployed by FEMA as an Alternative Dispute Resolution Advisor in Louisiana and New York. Susan received a B.A. in Psychology from the University of Hawaii at Manoa, a J.D. from the University of Hawaii Law School and an LL.M from Yale Law School, and practiced law in the areas of business bankruptcy and commercial litigation in Hawaii and New York.

The location for both classes is at the Human Resources building at 2730 Stockton Blvd. (Sacramento), Ticon III, Room 2400. To enroll, log on to the UC Learning Center at [http://lms.ucdavis.edu](http://lms.ucdavis.edu)

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