



DIGITAL HEALTH EQUITY MANAGER: CENTER FOR HEALTH AND TECHNOLOGY

UC DAVIS
HEALTH

Department Description

The Center for Health and Technology

The UC Davis Telehealth Program is a constellation of multiple technology-enabled care models including outpatient and inpatient telehealth, virtual visits to the home, eConsults and others to meet the needs of providers and providers throughout Northern and Central California.

Job Summary

We offer exceptional employment benefits including medical, dental, and vision plans, generous paid vacations and holidays, excellent retirement savings and investment plans, continuing education, and reduced fee and scholarship programs.

Responsibilities

The Digital Health Equity Program Manager for the Center for Health and Technology will collaborate with faculty and administrators to design and implement a comprehensive strategy that evaluates the challenges and inequities that exist within underserved and vulnerable patient populations in the telehealth and connected health realm. This will collaborate closely with faculty and administration to evaluate and propose solutions to reducing the digital divide and implement strategies to bring validated projects from pilot to scale. This Program Manager will focus on strategies to meet the needs of diverse communities and equity for patients in the area of telehealth and digital health. The Program Manager will partner with a number of units to drive projects forward including Innovation Technology, Ambulatory Operations, Medical Staff Office, Legal/Compliance, the Regional Affiliations Office, Professional Billing Group, Office for Health Equity, Diversity and Inclusion, Medical Interpreting and the leadership of the UC Davis Medical Group.

The Program Manager will facilitate program timelines, setting program agenda that will bring together the key stake holders to ultimately support a novel form of healthcare delivery that is equitable to all.

This position reports directly to the Telehealth Operations Manager and accountable to the Director of the CHT and telehealth Medical Directors.

Required Qualifications:

- Bachelor's or Master's degree from an accredited college/university or equivalent experience/training.
- Experience in equity, inclusion, and community-based work
- Experience in a related program management field.
- Experience project management, designing implementing and monitoring complex projects.
- Experience in developing strategic direction and be able to parcel objectives into short-term tasks.
- Experience in and through understanding of regulations and policies that relate to Telehealth, Virtual Care and eHealth
- Must be able to assess and understand health equity issues currently affecting various underserved and vulnerable patient populations, including digital literacy, issues surrounding access to technology/connectivity.
- Must be able to communicate effectively to improve participation and engagement around new models of care.
- Must understand health care delivery models and workflows and be able to translate clinical need to virtual care delivery models that impact clinical workforce and patients.
- Critical thinking skill to evaluate use cases and best practice telehealth examples to include knowledge of telehealth models of care, financial sustainability models (knowledge of payment models, telehealth billing, etc.)
- Written and oral communication skills required to prepare reports, project plans, and presentations, including to Medical Directors and hospital leadership.
- Able to understand health systems and community health delivery necessary to provide change management support and effectively support the operational adjustments necessary to embrace technology solutions.

Preferred Qualifications:

- EPIC Certification
- An understanding of regulations and policies that relate to Telehealth, Virtual Care and eHealth
- Deep appreciation for matrix organizations and/or an Internal understanding of UC Davis

**Diverse in expertise
but united in purpose.
UC Davis Health is a
nationally renowned
academic institution
focused on discovering and
sharing knowledge and
providing the highest
quality of health care.**

To view full job description and submit an online application visit UC Davis Career Opportunities at <https://hr.ucdavis.edu/careers> Job ID #31676

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