

Celebrating teamwork, communication, achievement, and excellence



**A Message from
Chief Nursing Executive
and Chief Nursing Infomatics
Officer Christine Williams**

As we embark on a new year, I am proud to share some of the remarkable work of our UC Davis Health nursing community. They are committed to providing love, compassion, courage, and integrity in everything they do.

The Patient Flow Management Center has successfully increased the efficiency of patient discharges via the Daily Discharge Huddle and from the Discharge Reception Area within the medical center, helping with capacity management during some of our highest volumes of patients. The nurses of Davis 12 initiated a research study using the new ultrasound Butterfly iQ Bladder scanner to provide rapid and non-invasive bladder volume measurements.

To learn and share best practices, team members also participated in the Norwegian National Nurse Practitioner Conference, the Magnet Conference, the Magnet4Europe program, and the Fuld-UC Davis Health 5-Day Evidence-based Practice Immersion training. Working with peers from across the world helps ensure we provide science-based, technologically precise care.

Read how UC Davis Health nurses contributed to the Certified Burn Registered Nurse exam and how they are helping nurses achieve certification in the burn nursing specialty. During National Hospice and Palliative Care Month, we celebrated and honored the Inpatient and Home Hospice teams and the compassionate care they give patients at the end of their lives. Their care and compassion profoundly impacts our patients and their families.

I am thrilled to share the many awards and recognition our nurses recently received. The Tower 7 MSICU Blue team earned a Gold Level Beacon Award, which focuses on patient outcomes, work environment, and the nursing workforce. The Davis 6 Cardiology team earned a PRISM Award for their commitment to patient safety and excellence in nursing practice, and many of our nurses earned both leader and individual DAISY Awards, that recognizes nursing excellence.

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**National Hospice and Palliative
Care Month**

This past November was National Hospice and Palliative Care Month, where the Inpatient Hospice team highlighted end-of-life care and celebrated the compassion staff brings to patients in this stage of their lives. Caring for dying patients and their families involves everyone. Often families remark on the wonderful care they receive through every stage of their hospitalization.



Left to Right: Jenna Liss Druce, Amy Warner, Kendall Mendenhall, Kama Brockmann, Allison Ryan, and Brad Waples

They relay stories of how nurses, environmental services staff, social workers, chaplains and doctors all impacted this crucial time in their loved one's life. One patient's son recently commented:

"We weren't sure what was going on at first—if she was dying or just in a lot of pain—but through it all everyone was kind and supportive. The emergency department nurses were so skilled and gentle with my mother and the floor welcomed us while ensuring we had a peaceful environment. We couldn't have hoped for a better place for my mom to have peace and dignity in her last days."

In the last several years, the Inpatient Hospice team has worked to become familiar faces throughout UC Davis by supporting care at the bedside, coordinating with Sierra Donor Services, and educating new graduate RNs. In addition to ongoing bedside collaboration, the team is now looking to expand the scope of education to skills days, unit in-services, and CPPN courses.

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Furthermore, their outreach is increasingly important with transitioning patients to UC Davis Home Hospice. When a patient selects UC Davis as their home hospice provider, the inpatient team works to ensure their discharge is as smooth as possible. The team meets patients and families at the bedside to educate them on hospice care, collaborates with doctors and case management to make discharge recommendations, and coordinates with home care services for a seamless transition. The new collaboration aims to enhance the patient experience and address barriers to discharge that extend hospital length of stay.

Davis 12 Initiates Research Study Using New Ultrasound Butterfly iQ Bladder Scanner

Davis 12 Surgical Specialties Unit, which cares for six different surgical services, including Urology, was selected to pilot the Ultrasound Butterfly iQ bladder scanner.

The Butterfly iQ bladder scanner is a handheld portable device designed to provide rapid and non-invasive bladder volume measurements utilizing advanced ultrasound technology. The Butterfly iQ bladder scanner probe



Ultrasound Butterfly iQ Bladder Scanner

connects to a tablet and allows the nurse to visualize the ultrasound bladder volume on the tablet screen. Davis 12 completes many bladder scans on post-surgical patients as part of standard clinical care and as a result, offered a great opportunity to pilot the new equipment.

In August 2022, Samantha Clark, Davis 12 ANII participated in the Fuld Institute UC Davis Health EBP Immersion Program. Samantha wondered about best practices to assess for urinary retention among hospitalized patients. Finding a limited amount of literature, she partnered with nursing leadership to initiate a research project evaluating the performance and accuracy of a new ultrasound bladder scanner compared to current bladder scanners.

Work Begins for IRB Research Study Approval and Launch

Samantha Clark, BSN, RN, CMSRN, and Clinical Nurse Scientist Sarina Fazio, PhD, RN, began work as the

co-principal investigators for this research study. The study team also consists of Michelle Johnson, MSN, RN, Fiona Madigan, MSN, RN and Lori Kennedy, PhD, ACNP-BC, RN. The purpose of the study is to compare the accuracy, clinical utility, and workflows of the Butterfly iQ bladder scanner to current bladder scanners utilized in adult patients to guide the future adoption of this ultrasound device.

IRB Approval was obtained for the study in May 2023. Davis 12 Nursing staff were provided hands-on training for proper usage of the bladder scanner by Butterfly Network Inc, as well as documentation and study procedures by the UC Davis Health research team.

To begin data collection for the study, Davis 12 bedside nurses who received training identify eligible patients for enrollment based on inclusion and exclusion criteria. Eligible patients include : adults over 18 years of age who require bladder scanner ultrasound and/or urinary catheterization as part of their standard care on Davis 12. Exclusion criteria include adults with known renal or bladder anomalies, ascites, open skin/wounds in the suprapubic area, those unable to cooperate with the ultrasound examination, pregnant women, and cognitively impaired adults. Patients who agree to participate in the study receive a second bladder scan using the Butterfly iQ equipment in addition to the scan being conducted as part of standard care. The urine volumes measured from each scan are entered into their own discrete field in the electronic health record for later analysis. The research team is working with the Research Data Fulfillment team from the Data Center of Excellence for data extraction and the Clinical and Translational Science Center for analysis.

Research Study Initiated

Davis 12 nurses enrolled the first patient for the research study in June 2023 and has been approved to enroll up to 100 eligible patients. As of December 2023, Davis 12 had enrolled 54 patients and analyzed some of the preliminary data to review documentation workflow. The estimated timeline to complete the study and primary analyses is 12 months after the final patient is enrolled. Ongoing work is planned to conduct a similar study among pediatric patients in order to validate the technology in that unique patient population.

Magnet Conference

Forty-two nurses from across the health system walked across the Magnet stage in style, celebrating the medical center's third consecutive "Triple Crown" Magnet designation.



The conference was attended by more than 13,000 nurses from across the world. There were plentiful sessions to attend during the three days in Chicago, Illinois, to learn from other

organizations, their best practices, how they improved work environments and improved patient



outcomes. Keynote speakers and poster presentations inspired nurses to bring home ideas to improve professional practice. Attending the Magnet conference were the following UC Davis Health employees:

PCS

Christine Williams, PCS
Joleen Lonigan, PCS
Ellen Kissinger, PCS
Caitlin Carlson, Tower 6 Pediatrics
Jason Navarro, South 3/North 3
Darrell Desmond, East 4 Accelerated Access Unit/Renal Dialysis
Tiffany Phenicie, Davis 6 Cardiology
Sabrina McKinney, CPPN
Lori Kennedy, Center for Nursing Science
Maria Erespe, Davis 14 Ortho Trauma
Berit Bagley, Diabetes Nurse Specialist
Anna Satake, Geriatric Clinical Nurse Specialist
Misara Bambao, AIM Clinic
Jerry Bambao, Tower 4 ENT/Internal Medicine
Mandy Schesser, Trauma Surgery, Acute Care Surgery, and Surgical Critical Care
Melaney Stricklin, Davis 3 University Birthing Suites
Nichole Gingrich, Davis 7 Pediatrics
Katrina Cass, CTICU
Mag Browne-McManus, Radiology
Paul Breshears, Davis 14 Ortho Trauma
Samantha Streepy, PCS Q&S

PERIOP

Erin Kozlowski, PACU
Ian Fong, CSC/OR
Wendy Wilson, Perioperative Services

AMBULATORY

Iulian Gutoiu, Ambulatory Float Pool
Shannon Romero, Ambulatory Operations
Shannon-James Bowden, ACC OB/GYN
Beverly Sullivan, Internal Medicine Clinic
Diana Saelee, Surgery Clinic
Cherrie Tan, Ophthalmology Clinic
Kim Mason, Dermatology Clinic
Nick Nordgren, Cardiology Clinic and Cardiac Rehabilitation
Christine Fonseca, Ambulatory Operations
Marsha Lopez, ENT Glassrock

HEART AND VASCULAR

Tristan Kable, Heart and Vascular Center
Tawn Amador, Heart and Vascular Center
Elsamma Thoma, Heart and Vascular Center
Alvina Singh, Heart and Vascular Center
Jamie Meyers, Heart and Vascular Center

ED

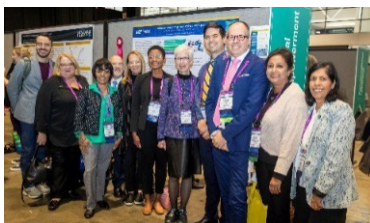
Glenn Shapley, Emergency Department

CANCER CENTER

Jeannine Stewart, Adult Infusion Center
Karley Kinsey, Pediatric Hematology/Oncology

Magnet Conference Poster Winner

The poster titled Combating Burnout Through Interdisciplinary Peer Support by Ian Fong, MSN, RN, CNOR, and Trudee Murray, MS, BSN, RN, CCRN-Pediatrics, CPHQ, was selected as a winner in the 2023



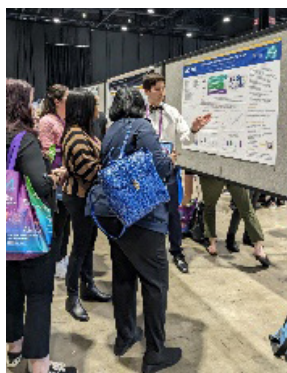
Ian Fong stands with Magnet Commissioners who identified his poster as a winner in the 2023 Commission on Magnet (COM) Poster Competition

Commission on Magnet Poster Competition.

The poster showcased the work of implementing a peer support program in the Children's

Surgery Center. A multidisciplinary peer support network is an

effective and reproducible means of promoting mental-emotional health and improving morale among unit staff. A monthly "Support U" council was formed with the Peer Responders and modeled off the initiatives of the hospital's Support U Program led by Michelle Linenberger, MSN Ed, RN, CCRN-K, NPD-BC, Children's Hospital Nursing Professional Development Specialist, and UC Davis Health Support U Peer Responder Program Director, with emphasis on proactive communication, vigilance of trigger events, distribution of support materials, and organization of morale boosting events.



Magnet4Europe

Magnet4Europe is a four-year Horizon 2020 EU-funded project (Grant Agreement 848031) that aims to improve mental health and wellbeing among health professionals in Europe. The project officially started in January 2020 and has been taking place in six European countries.

European hospitals from Belgium, England, Germany, Ireland, and Sweden were twinned with an experienced Magnet-designated hospital in the United States to determine if a redesign of hospital work environments guided by Magnet principles as described in the American Nurse Credentialing Center (ANCC) manual is feasible, effective and sustainable in Europe to improve care quality and safety, patient satisfaction, and workforce outcomes.

UC Davis Health was invited to participate in this program, which kicked off in March 2020 at ANCC Headquarters in Silver Spring, Maryland. UC Davis was twinned with OLV Aalst Hospital in Aalst, Belgium. Ellen Kissinger, Magnet



Ellen listens to clinical nurses share their huddle board and unit improvement projects

Program Director, and Lori Kennedy, Director of Center for Nursing Science, have been meeting virtually with Ann Van De Velde, Chief Nursing Officer,

and Marion Boriau, Director of Mother and Child, since 2020. These productive bimonthly meetings included a gap analysis of OLV Aalst and strategizing to implement Magnet principles with their team across the organization.

In August 2022, Ann and Marion spent five days at UC Davis Health learning best practices, speaking with clinical staff and leaders about principles of Magnet and nursing excellence, and observing first-hand the interprofessional collaboration in a Magnet organization.

Due to the pandemic, travel plans to Belgium were delayed numerous times. This past November 2023, Ellen and Lori spent five days at OLV Aalst, hearing from clinical nurses about their professional practice and new structures and processes that they have implemented with



Lori facilitates knee to knee, eye to eye exercises during RBC general session

interdisciplinary colleagues. They heard about unit projects as well as organization-wide initiatives. Clinical staff on the units were eager to share their huddle boards as well as their professional practice. Ellen and Lori provided general sessions on topics such as shared governance and relationship-based care. Michelle Linenberger, Children's Hospital Nursing Professional Development Specialist and UC Davis Health Support U Peer Responder Program Director, joined virtually to provide a general session on the Support U Program.

While the Magnet4Europe project concludes for the 67 US hospitals and 63 European hospitals at a conference on April 24-25 in Leuven, Belgium, the collaboration between UC Davis Health and OLV Aalst will continue.

Tower 7 MSICU Blue Receives Gold Beacon Award

The Beacon Award for Excellence was established in 2003 and is a way for units to showcase and celebrate their accomplishments. The award focuses on reporting



data on patient outcomes, work environment, and nursing workforce. In October 2023, MSICU Blue achieved the

Gold level American Association of Critical-Care Nurses (AACN) Beacon Award. This accomplishment represents one of many significant milestones on the path to optimal outcomes and exceptional patient care.

Additional UC Davis Medical Center units that received the Gold level Beacon are the Burn ICU,



MICU, CTICU, MSICU Gold, and MSICU Blue. East 6 Cardiothoracic Progressive Care Unit and NICU were also awarded Gold Beacon, and PICU/PCICU was awarded a Silver Beacon award.

Davis 6 Cardiology receives PRISM award

Davis 6 Cardiology Services received the Academy of Medical-Surgical Nurses (AMSN) PRISM Award®, a national award recognizing the collective achievements



and contributions of the nursing staff of the unit. PRISM stands for Premier Recognition In the Specialty of Med-surg and the award was created at the request of AMSN's members who wanted an award to recognize the exemplary practice of medical-surgical units. The AMSN PRISM Award provides special recognition to the exemplary practice of medical-surgical units. Davis 6 Cardiology joins Tower 4 ENT/Internal Medicine, Davis 12 Surgical Specialties Unit. East 5 Neuroscience Unit,

Tower 8 Transplant/Metabolic Unit, Tower 6 Medical Surgical Unit, East 4 Accelerated Access Unit, and Davis 14 Ortho/Trauma Unit as PRISM awarded units.



Patient Flow Management Center

The Patient Flow Management Center (PFMC) was created in 2020 with the goal of 'Right Patient, Right Room, Right Time.' Over the initial six months, this small team grew to incorporate the Discharge Reception Area (DRA) and was noted to help increase efficiency with discharges and patients seen in the DRA. A daily discharge huddle was implemented with adult inpatient units, which helps to identify discharging patients early in the day along with escalations that are delaying patient disposition. The goal was to create a discharge huddle that all identified units can attend daily, making it convenient enough that participating does not interfere with the ANII's daily duties, and recruit essential members of the interdisciplinary team to also be present during this call to facilitate escalations.

The PFMC identified several key stakeholders to be involved in the Discharge (DC) Huddle process as standing members, including MOD, Nursing Supervisors, DRA Charge Nurse, Patient Flow ANII, Case Management, PO/OT Supervisors, and Diagnostic Imaging Supervisors. They established a 9:30 a.m. start time with a goal to review all potential discharges on the med surg units within 30 minutes.

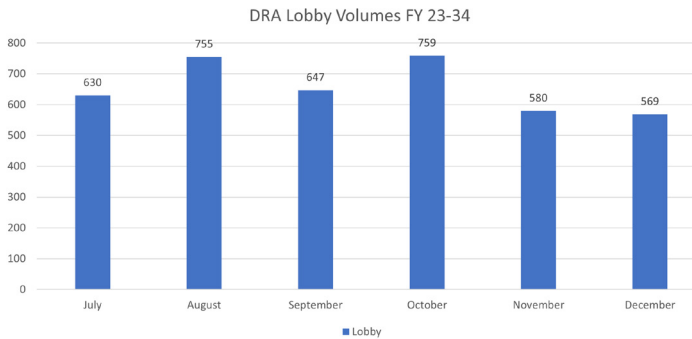
Early in the development of the DC Huddle, the PFMC team and the Patient Flow Program team determined that integration of EMR functionality would help improve the efficiency of the report-out process, but also to utilize foundation-based DC Milestones and Estimate Date of Discharge (EDD) functionality already live in the system. DC Huddle patient lists were designed with columns to showcase EDD, DC order, and DC Milestones.

To date, the DC Huddle reviews all potential discharges for all the adult inpatient units seven days per week. Real-time updating of the EDD is completed during this call with the PF ANIIs and Case Managers. Escalations are

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followed up in real time via Secure Chat with our MODs and other members of the interdisciplinary team. For the PFMC Bed Planning team, the streamlining of the EDD process allows the bed planning team to see an accurate representation of patients discharging for the day. This results in a more accurate depiction of how flow from the PACU, ED, Direct Admissions, and Transfer Center will progress through the day.

Results:



Hospital Based Services



Lars Gjerde, AGACNP-BC, APP Supervisor for Hospital Based Services, presented a feature lecture at the first Norwegian National Nurse Practitioner (NP) conference in Oslo, Norway, with the title “The Modern Nurse Practitioner

Role in the USA: The Development of a Diverse and Independent Profession.” Drawing on the near 60-year history of the American NP profession, the strategic work of the American Association of Nurse Practitioners and the California Association for Nurse Practitioners, as well as experiences from UC Davis, Lars presented historical and practical perspectives as inspiration for the national NP leaders in Norway. Lars had interviewed six NP pioneers, leaders, and champions in preparation for the lecture and included excerpts of conversations with Christi Delemos, Dr. Voltaire Sinigayan, and Danise Seaters from UC Davis, among others. The successful establishment of the Hospital Medicine APP Team at UC Davis during the pandemic, the UC Davis APP Fellowship program, as well as growth of several other APP teams in recent years served as areas of focus in the presentation.

The Norwegian NP profession is in its infancy, yet it is filled with excitement and opportunity. National leaders from the Norwegian Department of Health, the President of the Norwegian Nursing Association, as well as the

Chief Nursing Officer of Norway were in attendance, along academic and clinical leaders of the nursing profession in Norway.

Fruitful discussion took place, envisioning what collaborative and organizational efforts, as well as laws and regulations,



are needed to establish the NP profession in the country. A few hundred NPs have gone through formal training and are carving out roles for themselves in primary and acute care. Building personal relations with physicians and nursing leaders in various settings, they are earning trust and showing what NPs can contribute. National regulations regarding prescriptive and referral authority are high on the list of priorities. The NP leaders are looking to the U.S. for models and inspiration and will likely come to visit Sacramento! Lars is serving as an informal consultant to the Norwegian NP leadership group and is excited to see the growth of the profession in his native country.

CHRISTINE'S MESSAGE, CONTINUED FROM PAGE 1

In addition to the patient care our nurses provide, members of our team also supported current and former foster youth with baskets of supplies to help as they transition to independent living. A total of 127 baskets were donated this year! Nurses from South 3 and North 3 Adult Annex created the art piece “Hands on Heart,” which captures the dedication of our nurses to creating an environment of healing, unity, and collaboration. The work is on display in the Healing HeARTs art gallery located in the North Addition Office Building.

Finally, we welcome our New Graduate Nurse Residency – Cohorts 46 and 47, and our newly recognized CNIIIs. Please join me in congratulating these team members on their accomplishments!

Our nurses and their care are making a difference for our patients, families, and community. I am humbled and honored to be a part of such an amazing team!

With gratitude,

Christine Williams
Chief Nursing Executive
Chief Nursing Informatics Officer

Burn Nursing Specialty

In October 2023, the Certified Burn Registered Nurse (CBRN) exam opened to all nurses. This endeavor was the result of the dedication and commitment of burn nurses around the country, which included the expertise of UC Davis Burn ICU nurses.

Marianne MacLachlan, BSN, RN, MHL, CCRN, ANII, and Sarah Bernardy, BSN, RN, CCRN, ANII, led the charge in collaboration with burn nurses from other centers to establish burn nursing as a specialty by the American Nurses Association. After their success, they devoted their time to assisting the American Burn Association (ABA) in defining and publishing the Burn Nursing: Scope and Standards of Practice. Marianne and Sarah continued to support ABA in developing a partnership with the Board of Certification for Emergency Nurses (BCEN). This partnership produced the establishment of the burn nursing specialty certification program.

In September of 2022, the BCEN selected nurses from around the country, including Sarah Mattison, RN, MHL, CCRN, CNIII, and Sarah Bernardy to participate in a three-day item writer training workshop in Kansas. They, along with Kiera Earney, BSN, RN, CCRN, CBRN, WHNP-BC, CNIII, a member of the Exam Construction Review Committee (ECRC), are exam item writers for the practice and CBRN exam. This involves writing and critiquing questions that correctly assess the criteria required to

practice as a burn nurse. Their work continues as they have committed to a two-year term as BCEN CBRN practice exam and exam item writers. Deanna Ochoa, BSN, RN, CCRN, CBRN, ANII, also volunteered her time to participate in the committee responsible for setting the passing point study for the CBRN exam.

Who would be a part of the first group of nurses to beta test the CBRN exam? Jessica Bove, BSN, RN, CNII, Truc Cao, MSN, RN, CCRN, CNII, Amy Eseed, BSN, RN, ACCNS-AG, CNII, Erin Rhinehart, BSN, RN, CBRN, CSSGB, Quality Improvement Healthcare Specialist IV, and Samuel Palmer, BSN, RN, CCRN, CBRN, all stepped up to the challenge. The Burn ICU is now home to some of the world's first specialty certified burn nurses. This was an accomplishment, considering the BCEN website crashed when the beta test was released due to the amount of burn nurses around the country who were excited to participate.

Through hard work and self-sacrifice, including time away from family, travel, and expenses, they exemplified the Best People and Practice tenant at UC Davis Medical Center by assisting in developing, defining, standardizing, and certifying the burn nursing specialty. This development allowed practicing burn nurses to legitimize their knowledge and expertise involved in the care they provide. Future goals of the ABA and BCEN include the certification of burn nurses around the world.

“Hands on Heart”

“Hands on Heart” is an acrylic art piece created by South 3/North 3 Adult Annex staff that beautifully captures the tireless efforts of nurses in fostering an environment of healing, unity, and collaboration. Through a skillful blend of colors, textures, and symbolism, the artwork pays tribute to the invaluable contributions made by nurses of North 3/South 3 Adult Annex. The piece depicts a group of nurses with their hands placed on their hearts, symbolizing their deep compassion and unwavering dedication to patient care. The vibrant colors and intricate details reflect the energy and vibrancy that nurses bring to their work. “Hands on Heart” serves as a powerful reminder of the crucial role nurses play in creating a nurturing and supportive atmosphere for both patients and their fellow healthcare professionals. It is a testament to their selflessness, teamwork, and commitment to healing.



Evidence-based Practice at UC Davis Health

UC Davis Health held its fourth five-day Evidence-based Practice (EBP) Immersion in collaboration with the Helene Fuld Institute for Evidence-based Practice (EBP) in Nursing and Healthcare at Ohio State University.



This 54-person cohort included Unit Based Practice Council leadership along with other interested clinicians. This was the first immersion specifically focused on supporting clinical

nurses to utilize the EBP methodology in their unit-based practice council (UBPC) initiatives – with a goal to integrate the evidence into their practice and processes explicitly.

The immersion is a comprehensive training workshop that includes an overview of EBP, the ARCC Model, methodology for conducting EBP initiatives, EBP implementation and sustainability, and training for participants to mentor others in the methodology. Following the week-long program, quarterly follow-up and coaching by the Fuld Institute team together with the Center for Nursing Science supports participants in completing the year-long journey to advance their initiative in the organization.



nurses to utilize the EBP methodology in their unit-based practice council (UBPC) initiatives – with a goal to integrate the evidence into their practice and processes explicitly.

UC Davis Health is committed to prioritizing EBP. Nurses, working as part of the interdisciplinary healthcare team, use research to provide evidence-based care that promotes quality outcomes for individuals, families, and our community, aligned with our goal to provide science-based, technologically precise, compassionately delivered nursing care. The term “evidence-based practice” includes not only the use of the best available research evidence, but also considers patient and family values and preferences, and clinical expertise in care delivery. There are many opportunities to engage in EBP-related programming offered by the Center for Nursing Science. In addition to the 6-month EBP Fellowship, which is offered annually, EBP education is provided for new nursing hires and new graduate nurse residents during orientation, and



May 2023 EBP Immersion participants from table 4

Advanced Practice Provider fellows. EBP programming utilizes ARCC model methodology and new self-paced, online programming is being launched this fall to support a broader audience of clinical nurses.

Emancipation Baskets for Sacramento County Department of Health Services, Independent Living Program

The Sacramento County Department of Health Services Independent Living Program is a federally funded program that assists current and former foster youth between the ages of 16 and 21 achieve self sufficiency prior to, and after, exiting the foster care system. This program provides independent life skill classes, daily living skills, education resources, assistance with applications for student aid, help in getting a job, housing resources, money management, decision making, building self-esteem, and support and advocacy.



Every year, staff from across the organization pitch in and provide emancipation baskets for the former foster youth. This year, employees donated 127 baskets. A previous recipient shared:

“No one ever tells you what you need to do after getting an apartment. Only how to get one. Honestly, my apartment would be empty and sad if it wasn’t for the emancipation basket. I had zero plans on buying things like pots and pans or even things for the bathroom. I want to thank you for the big help.”



Thank you to the Emancipation Basket Committee Members who made magic happen for these youths:

Amy Doroy, Christine Williams, Harrison Owens III, Heather Stokes, Jane Pena, Megan Lunsford, Paul Fankhanel and everyone that donated and helped on the day of basket collection.

Congratulations to our DAISY Award recipients!

You exemplify the nursing values of courage, compassion, and integrity in every situation.

The DAISY Award is a nation-wide program that recognizes nursing excellence. In memory of Patrick, the Barnes family recalled the skillful and compassionate care Patrick received from his nurses during his eight-week hospitalization. They wanted to say “thank you” to nurses everywhere by establishing a recognition program - the DAISY Award For Extraordinary Nurses - to honor the super-human work nurses do every day at the bedside.

Nurse Leader DAISY Awards



Melanie Rowe, MSN, CRNA
Department of Anesthesiology and Pain Medicine

Mel is active in all aspects of advocating for CRNA practice at the state and national levels. She is the Practice Director for the California Association of Nurse Anesthetists,

advising and assisting members who are experiencing practice difficulties. As the Director, she guides the committee in reviewing nurse anesthesia practice in California and the implications concerning patient safety to formulate recommendations for consideration by the Board of Directors. Mel has been instrumental in Assembly bills that directly impact CRNA practice and APP practice throughout the state.



Jane D. Peña, RN, MSN/Ed, NEA-BC
Tower 8 Transplant Metabolic Unit

Jane is committed to not only her nurses but our patient population as well. Jane is a Donate Life Ambassador and attends many volunteer events to educate and

support the general public on organ donation. Jane is very involved in the community with public health and is always gathering Tower 8 nurses to attend these events with her. Many Tower 8 nurses have become Donate Life Ambassadors themselves because of Jane’s enthusiasm and compassion.



Kay Behan, RN, MS
Advanced Wound Care and Vascular Center Clinics

Kay has graciously given me credit for getting the Advanced Wound Clinic launched, but she is the true champion behind every part of this

project. For every minute of my effort in accomplishing a task, it took her 15-20 minutes to explain “the how” which we all know takes a tremendous amount of patience. In certain circumstances, it certainly would have been easier for her to take care of things herself, but I’m so grateful that she stepped aside to let me get the experience.

Individual DAISY Awards



Samantha Quinn, BSN, RN, OCN
Davis 8 Oncology/BMT Unit

Sam exemplified compassion, intellect, integrity, competence, humor, patient/family partnership, and leadership. She set the tone for our journey through chemotherapy and was a skilled

communicator as our primary nurse, with the entire team providing care.



Andrea Reich, BSN, RN
Outpatient Pediatric Surgery

Andi created a trusting environment where we could talk about such sensitive topics. She helped create a bowel management plan that was holistic. She was our family’s biggest cheerleader when it came to her medical needs, as well as her being in foster care.

DAISY Nurses

Individual Awards



Shannon James-Bowden, BSN, RN
OB/GYN Clinic

Shannon followed up throughout the plan of care, providing her standard of care through expert care coordination. Shannon treats all her patients with fairness and respect. Shannon intuitively champions the principles of relationship-based care, and this fundamental nursing approach leads to improved patient outcomes.



Kirsten Hanson, BSN, RN
J Street Pulmonary Clinic

Kirsten has exceptional relational competencies, including maintaining collaboration and compassion. She readily takes on any task needed or asked of her. For patient centered care, she ensures that we meet patients where they are and provide the resources and education needed for them to improve their quality of life.



Natasha Oliveira, BSN, RN
Tower 2 SICU

Natasha recently served as a primary nurse to a patient and family where the patient was a young man with a traumatic and devastating injury. She was a consistent ray of light (the family's words) and took the time to explain the care to them. She did not shy away from being realistic about the patient's prognosis, even when it wasn't what the family was hoping for. She demonstrated incredible courage and wisdom when she told the mother to go home and grieve for the boy she had lost. Although her son was expected to survive, Natasha understood that there was a disconnect between who he had been and who he would be in his recovery.



Kimberly Ann Daniel, MSN, RN
Tower 5 MICU

Kimberly collaborated with the medical team to allow the patient to be taken outside of the ICU while on the ventilator for the pet bunny to visit. She organized the plan with

the respiratory therapist, the medical staff, nursing staff, lift team, and the patient's sister to bring the bunny. The goal was to have the patient's support pet visit the patient outside the facility.



Kayla Swank, BSN, RN
Davis 5 Neonatal Units

Kayla helped us find our strength, encouraged us to take care of ourselves, empowered us as parents, and celebrated every tiny victory alongside us. When our daughter was first born, many doctors and nurses reminded us that the odds weren't in her favor, but Kayla never doubted her strength for a second. She was honest about what was going on with our baby, but always reminded us of her strength and resilience.



Laura Sperry, MSN, RN, ANP-C
Neurology/Neuroscience Clinic
Deep Brain Stimulation Program

Laura has spent countless hours working with me, fine-tuning the deep brain stimulation. At the same time, working closely with Dr. Zhang, so the communication was excellent between the doctor, nurse practitioner, and patient. Not only does Laura have that unique ability to make you very comfortable, but she also has the knowledge to give strong, confident, and honest feedback that is truly understandable and appreciated.



Andrea Reddic, BSN, RN
South 1/East 3 Adult Annex

I felt alone and had lots of anxiety and fear. Andrea Reddic took the time to walk with me; she found me shoes and clothing. She took me to lock my car in the parking garage and roll up my windows. She took me to the cafeteria to get a latte, and she took me to take a shower on another floor. She spent the entire afternoon making me feel like a person again, like I wasn't alone. Her warm smile and personality are what make her a wonderful nurse and are what made me feel better about being in the hospital.



New Graduate Nurse Residency

COHORT 46

Quinn Day, Davis 11 Trauma Nursing Unit
Clarice Ferrolino, Davis 7 Pediatrics
Jacklyn Francis, Davis 5 Neonatal Units
Ione Fullerton, Critical Care Float Pool
Peter Hoang, Emergency Medicine
Amos Humber, Critical Care Float Pool
Roman Nesterov, East 4 Accelerated Access Unit
Jessica Snyder, Davis 7 Pediatrics
Brianna Swanson, Tower 3 Women's Pavilion
Mariya Tkachenko, Critical Care Float Pool
Corey Todd, Critical Care Float Pool
Mary Tsakke, Davis 5 Neonatal Units
Delaney Walls, Tower 3 Women's Pavilion



COHORT 47

Dayana Alexandrov, Davis 3 University Birthing Suites
Jessica Bailey, Tower 3 Women's Pavilion
Michael Bang-Knudsen, Emergency Medicine
Courtney Bernardo, East 4 Accelerated Access Unit
Somerr Blomberg, Ambulatory Nursing Operations
Jack Cameron, Davis 11 Trauma Nursing Unit
Maria-Isabel Carrillo, East 4 Accelerated Access Unit
Hailey Castillo, Davis 7 Pediatrics
Mercy Chelal, East 6 Cardiothoracic Progressive Care Unit
Cresencia Corey, Davis 3 University Birthing Suites
Hugh Darwent, Davis 11 Trauma Nursing Unit
John Davis, Davis 11 Trauma Nursing Unit
Kimberly D'Costa, Davis 10 PICU/PCICU
Tricia De Jesus, Operating Room
Fatima Donato, Ambulatory Nursing Operations
Tatiana Dontu, Operating Room
Amilleion Johnson, Davis 3 University Birthing Suites
Harpreet Kaur, Adult Annex Unit
Rachel Klein, Davis 10 PICU/PCICU
Gina "Koi" Machalow, Davis 11 Trauma Nursing Unit
Jennifer Nicholson, East-8 Medical Surgical Specialties

Bethany O'Campo, Burn Unit
Alissa Ortiz, Pediatric Infusion Center
Itzel Reyes, Clinical Operations
Katherine Rodriguez, Davis 10 PICU/PCICU
Emily Seropian, Adult Infusion Center
Khrystyne Stowers, Adult Infusion Center
Charinah Ubaldo, Ambulatory Nursing Operations
Ka Vang, Davis 10 PICU/PCICU
Michelle Xie, Davis 10 PICU/PCICU



Newly Recognized CN IIIs

Q2 2023

Molly Alexander – Burn ICU
Carina Bassin – Davis 3/Tower 3 Women's Pavilion/University Birthing Suites
Amanda Blanc – Davis 10 PICU/PCICU
Adrianzel Mark Aguas Buan-Lagazo – Davis 10 PICU/PCICU
Sara M. Colegrove – Tower 6 Med/Surg Unit
Jenna Druce – Home Care Services - Hospice
Rachel Feldman – Emergency Department
Vanessa Gonzales – Emergency Department
Stephanie R. Lochhead – MICU
Randy Luu – South 1/East 3 Adult Annex
Kristy Tien Mach – South 1/East 3 Adult Annex
Peyton Remedios – Emergency Department
Jessica Salinas – Emergency Department
Courtney Wallis – Emergency Department
Amy Nicole Warner – Home Care Services – Hospice

Q3 2023

Brittany Barham-Guerrero – Patient Care Resources
Nicole Cantrell – Perioperative Services
Truc Cao – Burn ICU
Serena Garza – Emergency Department
Joseph W Helfrich – Emergency Department
Rowena Mangrobang – Tower 8 Transplant/Metabolic
Leanna Coreen Miller – Davis 3 University Birthing Suites
Oyundelger Moreno – Operating Room
Brittany Jane Bulow Nielsen – East 5 PM&R
Mary Penfold – Davis 3 University Birthing Suites
Victoria Quach – Tower 7 MSICU Blue
Kiera Reome – Burn ICU
Kevin Paul Stadler – Emergency Department
Anna Volosenko – Care Transition Management
Amalia Wiley – Davis 3/Tower 3 Women's Pavilion/University Birthing Suites



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Contact

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