These are the “How To” instructions for installing, uninstalling, and using the AnyConnect VPN client with the Start Before Logon (SBL) feature. SBL is available to VPN users who need to connect to the VPN before the Windows log on. This allows Windows to run scripts and map drives. Refer to the “Troubleshooting” section for troubleshooting information.

HOW TO INSTALL ANYCONNECT CLIENT WITH SBL

Step 1- go to https://connect.ucdmc.ucdavis.edu/sbl

Note- This website is not accessible from the intranet. You have to be outside our network eg. At home, Guest Wireless, Starbucks, etc.

Step 2- You will be prompted to enter your username and password. Use your Active Directory/HS/citrix credentials. See screenshot below.

Step 3 – Click Continue
Step 4 - No action required. The process might take two to three minutes. Do not interrupt the process. Sometimes you might get a message that says “Using ActiveX for Installation- VPN connection establishment failed”. This message indicates that the installation failed using ActiveX. This doesn’t mean the whole installation failed. Self-installation tries ActiveX and then Java. See screenshot below.
Step 5 – Q. How to check that you are connected?

A. Check the Anyconnect icon 🗝️. A locked padlock sign 🗝️ means you are connected to VPN.

HOW TO CONNECT TO VPN BEFORE THE WINDOWS LOG ON

This instruction is for Windows and shows step by step how to log on to the VPN before logging on to Windows.

Step 1- Click on switch User at the log in Window
Step 2- Click on the computer icon on the bottom right of the screen

Step 3- Make sure you are connecting to “UCDHS Start Before Logon”. Click “Connect”.

Step 4- Enter your Active Directory/HS/Citrix credentials.
Step 5- Click “Accept”

Step 6- After the VPN is connected, log in to Windows.

HOW TO UNINSTALL ANYCONNECT CLIENT- WINDOWS 7

1. Click Start
2. Select Control Panel
3. Select Programs
4. Click Programs and Features
5. Select the “Cisco AnyConnect Secure Mobility Client” by clicking on it, and then click the Uninstall button.