What is a Nurse Sensitive Indicator?

- An indicator which is sensitive to the input of Nursing Care

Our patient satisfaction is reported through Professional Research Consultants (PRC). Patients are randomly called 10-14 days after an appointment, emergency room visit, surgery or discharge from the hospital and asked about their hospital experience. There are questions that are nurse sensitive.

What are nurse sensitive questions in your unit/department/clinic?

Do you outperform the national benchmark on each question?

Are there initiatives being done in your unit/department/clinic resulting from survey questions?

How do you know you are giving excellent care?

- Related to a single survey question
- Related to a group of survey questions