A HEALTHIER WORLD THROUGH BOLD INNOVATION















## Talking to Your Loved One's Doctors Strategies for Successful Communication



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#### **Talking to Your Loved One's Doctors**

- > The difficult transitions
- What the caregiver can offer to the medical team
- Overcoming obstacles
- Learning to work together
- Resources and HD Care Kit

#### **Huntington's Disease Stages**

- Stage 0: Presymptomatic
- Stage 1: Slightly lower performance at work and home; independent at home
- Stage 2: Can still work (lower level), still mostly independent at home
- Stage 3: Difficult to work, starts to needs help with financial, home activities
- Stage 4: Unable to work. Needs major assistance with care
- Stage 5: Full-time nursing care required

Adapted from Shoulson et al, Quantification of Neurological Deficit, Boston:Butterworth, 1989

#### **Difficult Transitions**

- > The transition from health to early HD
- > Poorer performance at work and home
- Qualifying for disability
- > Is it still safe to drive?
- Increasing needs for caregiving and supervision
- Later stage care needs

#### The Features of HD May Make the Transitions More Difficult

- Unawareness of symptoms on the part of the person with HD
- Cognitive and behavioral changes may appear before movement disorders in early HD
- ➤ Although movement-related and thinking changes progress predictably, psychiatric and emotional changes are often quite unpredictable
- ➤ The desire to maintain independence vs. the increasing need for care may become a source of conflict

#### Caregiving - It's Not Easy!

- ➤ As a family caregiver, you are an essential partner in your loved one's treatment.
- Caregiving challenges change throughout the course of HD.
- ➤ Your input and communication with the medical team can improve quality of care and quality of life for your loved one and yourself!
- ➤ Share the care it's never too early to seek help.

## Challenges - "Is it HD?"

- Symptoms of depression or anxiety can mimic early-stage HD.
  - Whether it's HD or not, those symptoms are treatable!
- "Honey, I think we need to see the doctor."
  - Very difficult conversation to initiate; remember that the person with HD may not be aware of their symptoms.

#### Challenges - "Show me"

## Doctors may not appreciate the symptoms and signs of early HD

- While movement disorders are visible, it can be difficult to see changes in behavior and cognition
- ➤ Emotional outbursts are unpredictable and the doctor may never see the behaviors you see
- Doctors may feel that the caregiver is being emotional and that symptoms are being exaggerated

## Challenges - "Do you hear me?"

- > Time limits at medical appointments
  - In a typical medical appointment, you have about
     7 minutes with the doctor
- Limited communication with the doctor can create situations where the progression of the disease is not being acknowledged
- Treatable symptoms like depression and anxiety may be overlooked or not addressed fully
- You may feel ignored and alone

## **Building Credibility – Being Believed**

As a family caregiver, you are an essential partner in your loved one's treatment.

- How can you bring important symptoms to the attention of the medical team?
- How do you get them to listen to you?

## **Building Credibility – Being Believed**

#### Be prepared!

- Understand the symptoms of HD
- Keep track of symptoms
- Come to the appointment with questions
- Ask for action and follow up

#### **Keeping Track of Symptoms**

- ➤ Keep an incident log of symptoms include the dates of outbursts, impulsivity, aggression, etc.
- Make a note of conversations you have had with the doctor – for example, when you first brought a symptom to their attention
- ➤ Keep a current list of your loved one's medications and any side effects you have observed.
- Write down your questions as they come to you you cannot assume you will remember them

#### **Building Credibility – Being Believed**

- ➤ Bring a one-page summary of symptoms with you to the appointment specific dates and examples of changes in abilities and daily function are most helpful
- ➤ The log will help the doctor see the behavior patterns that you see and help establish cognitive and behavioral impairments for determination of disability
- ➤ Ask the physician to include the changes you've noted in the visit record and office notes

#### **Building Credibility – Being Believed**

- ➤ The process may be frustrating, but try to avoid getting angry. Use facts.
- ➤ Call your nearest HDSA Center of Excellence for advice if you live too far away to be seen there.
- Ask for referrals to Neurology, Psychiatry if needed.
- ➤ In some cases, you may need to seek a second opinion from a different doctor.

#### **Asking for Action**

- ➤ At the end of an appointment, repeat what you and the doctor have decided on, for example:
  - Starting or changing medication
  - Changes in nutrition
  - Recommendations for psychiatric evaluation or counseling
  - Recommendations for allied health assessments such as physical therapy
- ➤ At the next appointment, follow up or report results.

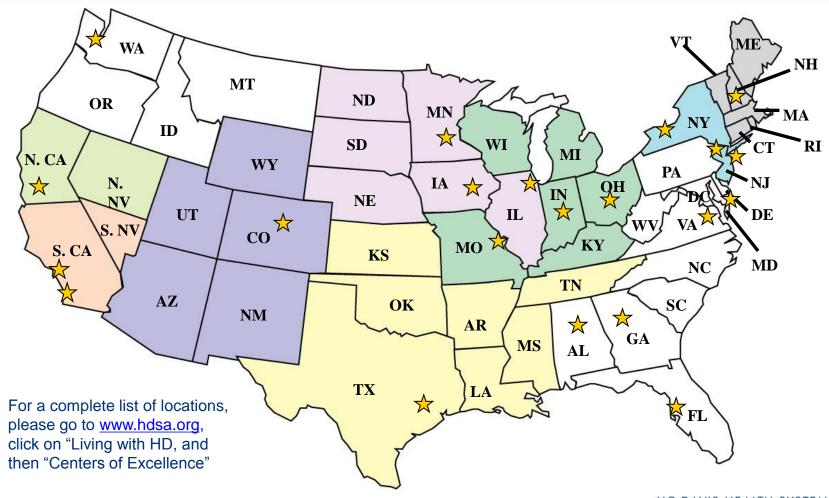
# **Asking for Evaluations/Assessments**

- Referral to a neurologist
  - Initial diagnosis
  - Management of chorea or motor symptoms
- > Referral (or self-referral) to a therapist
  - Supportive counseling at initial diagnosis or advancing stages
  - To help treat mild-moderate depression, anxiety or behavioral difficulties
- Referral to a psychiatrist
  - Frequent or severe irritability/anger
  - Symptoms of depression, anxiety, OCD or psychosis

#### **Additional Assessments**

- Occupational therapy
  - Exercises or adaptive equipment for activities of daily living related to hand function
- Physical therapy
  - Teach functional/balance exercises
  - Evaluate gait difficulties and need for home mobility equipment
- Speech and language therapist
  - Swallow and/or speech difficulties
- Dietician or nutritionist
  - For weight loss (or gain), dietary changes for swallowing difficulties

#### 21 HDSA Centers of Excellence



#### **HDSA Centers of Excellence**

- ➤ These are designated centers for accessible and expert diagnosis and care for HD.
- Core personnel include neurologist, social worker, nurse and other medical professionals
- Personnel are available by phone to speak to patients, families and other health care providers
- Center of Excellence Social Workers are excellent resources for referrals to specialists, information about disability, caregiver support and care facilities.

# Local HDSA Chapters and Support Groups

- Many Chapters have social workers who can help in many ways.
- ➤ Chapters can put you in touch with other families affected by HD, who can be excellent resources for finding medical professionals and for providing caregiver support.
- Listings are available on the HDSA website, www.hdsa.org

#### **Creating an HD Care Kit**

- As HD progresses, there may come a time of crisis, when your loved one comes in contact with law enforcement or emergency medical personnel.
- Having an HD CARE Kit of important numbers and documents may help you to prevent dangerous misunderstandings during this encounter.
- ➤ HD Care Kit forms can be downloaded by clicking on the link that will appear with this webinar when it appears on the HDSA national web site.

#### **Creating an HD Care Kit**

#### The CARE kit should contains these important documents:

- List of emergency numbers
- One-page psychiatric history summary
- Recent picture and description
- Copy of criteria for emergency evaluation
- Copy of criteria for civil commitment
- Petition form for emergency evaluation
- Petition form for civil commitment
- Signed Medical release
- Medical Power of Attorney
- Patient's Advance directive

#### **Working Together**

- ➤ By learning how to communicate with medical professionals, you can help improve the care of your loved one with HD
- Medical professionals may also be able to help the person with HD to be more responsive and cooperative at home –

Sometimes they just need to hear it from someone other than their caregiver

## Finally, Don't Forget ... Yourself!

- Your loved one is not the only one who may need a doctor's care
- Your health and well-being are essential if you are to look after your loved one
- A therapist may become an important part of your medical team
- Make time to take care of yourself. Look into respite services.

# The HDSA Website: www.hdsa.org

The HDSA website can put you in touch with people who are there to help –

- HDSA Centers of Excellence
- Support groups in your local area
- Your local HDSA chapter
- HDSA Social Workers