WORKPLACE VIOLENCE TRAINING

From: UCDH - Workplace Violence Prevention Unit
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Workplace Violence Training Begins at UC Davis Health

Note: This is the third in a series of HR Bulletins describing UC Davis Health’s efforts to protect employees from violence in the workplace.

Recent legislation established requirements pertaining to Workplace Violence (WPV) occurring in healthcare facilities throughout California, including a mandate to provide additional training to healthcare employees.

All clinical and non-clinical UC Health employees must complete the online Awareness-Level Training. In addition, some employees (including supervisors and managers) are required to complete Designated Responder Training. Information on both courses is provided below.

Details will be released soon about the upcoming Circumstantial Responder Training, which is currently under development.

Mandatory Awareness-Level Training

A course entitled Workplace Violence Prevention in Healthcare is now accessible in the Learning Management System (LMS). This web-based training, which takes approximately 20-30 minutes to complete, was developed by UC Office of the President (UCOP) in partnership with UC Davis. It is required for all clinical and non-clinical UC Davis Health employees. Personnel must complete this training by April 1, 2018, and complete refresher training annually thereafter. The Workplace Violence Prevention in Healthcare course can be accessed at http://lms.ucdavis.edu.

Designated Responder Training

The first phase of classes has been scheduled for this in-person, 8-hour course which is required for those whose assignments may involve responding to violent incidents or to persons exhibiting aggressive or violent behavior. Mandatory annual refresher courses will follow. The instruction is based on the Crisis Prevention Institute’s (CPI) Nonviolent Crisis Intervention® program which emphasizes communication and de-escalation skills as well as physical interventions using non-violent holding and disengagement techniques.

The first phase of Designated Responder Training is currently available only to the following personnel:

- Psychiatric Emergency Services
- Lift Team
- East 4 Staff
- Ambulatory and Clinical Operations identified leadership
- AN IIs
- Designated nursing supervisors
- Special Duty Caregivers

Designated Responder Training is administered by the Center for Professional Practice of Nursing (CPPN). Eligible staff may register at http://www.ucdmc.ucdavis.edu/cppn/classes/nonviolent_crisis_intervention.html.
Please direct any questions or inquiries to the CPPN at hs-cppn@ucdavis.edu or Karrin Dunbar, RN, at kkdunbar@ucdavis.edu.

Additional personnel will be assigned to attend the second phase, which is expected to commence in 2018.