Workers’ Compensation has Discontinued the Company Nurse Triage Service

The UC Davis Health System Workers’ Compensation program in conjunction with UCOP Risk Services has discontinued use of the Company Nurse Triage (six month pilot program) program for UC Davis Health System. Effective immediately, please do not call the Nurse Triage Hot Line to report a work related injury or to seek medical treatment advice.

In the event an injury occurs the employee must notify their supervisor and also contact the Workers’ Compensation unit to report an injury. If medical treatment is needed, please contact Employee Health Services to schedule an appointment. If medical treatment is needed after 4:00 PM Monday through Friday or during the weekends up to 4:00 PM please contact Urgent Care at (916) 733-3377. A follow up appointment with Employee Health Services will be needed the following business day. If medical treatment is not needed, document the incident on the Workers’ Compensation Departmental Injury Illness Worksheet and provide a copy to the Workers’ Compensation unit located in Human Resources. As a reminder, employees should only visit the UCDMC Emergency Department for life or limb threatening injuries and for serious trauma. Additional information is available on the following link:

http://www.ucdmc.ucdavis.edu/hr/hrdepts/ehs/Forms/wc_injury_mgmt.pdf

Employee Health Services telephone number is (916) 734-3572, and should be used to obtain information about medical treatment options and/or for an appointment. Also, the Workers’ Compensation Claim Line (916) 734-8789, may be called to report work related injuries (24/7 system).