It’s not too late to respond to Family Member Eligibility Verification

Did you miss the May 17 deadline for submitting documents to verify your family members’ eligibility for UC health benefits?

It’s not too late to send your documents. UC and Secova, Inc., the vendor handling the verification process for UC, want to be sure you and your family members don’t lose your insurance.

Secova will work with you to help you comply with the verification process. Call them at 877-632-8126. Secova customer service is available 24 hours a day, seven days a week, and service is available in multiple languages.

Here’s some important information about the family member eligibility verification:

- If you have family members enrolled in UC benefits, you must send documentation to Secova Inc., even if you provided the same information to UC at some time in the past.

- If you do not provide documentation, you and your family members will be de-enrolled from your UC benefits. To be clear, UC employees who do not submit documents will themselves be de-enrolled and their family members. This includes: medical, dental, vision and other plans as appropriate.

- You do not need to participate in the verification process at this time if you:
  - Have no family members enrolled in UC-sponsored health insurance
  - Are a post-doc
  - Are a retiree enrolled in vision only
  - Are a medical resident or fellow (House staff)
  - Are a student

- If you did not receive a verification packet and enrolled your first family member during the month of February 2012 or later, you are expected to call Secova to see if you must participate in the verification process at this time. If your name is not in the Secova Inc database, then you are not included in this phase of the review.

More information about the Family Member Eligibility Verification project is available at: http://atyourservice.ucop.edu/family-member-verification/