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January 31, 2014

**Workers' Compensation Reporting Process for Psychiatric Claims**

When an employee believes they have sustained a work related psychiatric injury related to stress, supervisors are to direct the employee as soon as possible to the Workers' Compensation unit in Human Resources in Ticon III for information regarding the Workers' Compensation investigative process. If the employee elects to pursue the injury/claim under Workers' Compensation the employee will be directed to an off-site evaluator. The employee may elect to see a counselor in the ASAP department (916-734-2727 [www.ucdmc.ucdavis.edu/hrhrdepts/asap/](http://www.ucdmc.ucdavis.edu/hrhrdepts/asap/)), and/or be seen by the UC Davis Ombuds (530- 219-6750, [www.ombuds.ucdavis.edu](http://www.ombuds.ucdavis.edu)). Both the ASAP and Ombuds programs are confidential and supplement, and do not replace the formal Workers' Compensation process.

**UCDHS Company Nurse Triage Program**

The UC Davis Health System Workers' Compensation program in conjunction with UCOP Risk Services and Sedgwick, CMS will be implementing a telephone Nurse Triage Program, for UCDHS and School of Medicine employees, effective January 31, 2014. If an employee alleges that they have sustained a work related injury and require medical treatment, the employee (along with the supervisor) must contact the triage nurse to receive treatment advice before presenting to Employee Health Services or to the Med Clinic. The telephone number for the GENEX 24/7 Nurse Triage Hot Line is: (855) 921-9519. The Emergency Department is only to be used for life threatening injuries.

Exceptions to the Nurse Triage Program are: blood born pathogen cases/needle sticks and psychiatric/stress claims. Please follow current reporting processes for these instances.

Please contact the Workers' Compensation office at (916) 734-6180 if there are any questions pertaining to this HRB.