2024 CPPN Orientation Agenda Outline, detailed

Professional Governance (Nursing Welcome)

Leadership Welcome, Professional Practice Model & Nursing Goals, and Professional Governance	• *Mission, Vision, and Values • Professional Practice Model for Nursing • BESTS • Professional Governance Structure • Nursing Strategic Plan
Setting up for Success	• Ecotime Introduction (timecard completion & notes activities) • Claiming Kerberos and HSAD access • Parking permit purchase (if needed) • Uniform/Mission Linen overview

Professional Relationship and Teamwork (Day 1)

Who We Are	• *Nursing Leaders of UCD • Magnet • Floor Specialties • Culture/diversity • Hierarchy • Interpersonal Communication • Services • Primary • On-call Schedule • Consults • "Your voice matters" • Primary Nursing • *Chain of Command • Peer Review • Self-stressor inventory
Academic & Staff Assistance Program (ASAP)	• Introduction of what confidential, high-quality counseling services available are for staff and their immediate family through Academic & Staff Assistance Program
Relationship-Based Culture Introduction	• Patient Centered Care • Therapeutic Competencies – Attuning, Wondering, Following & Holding • See Me as a Person, Leading an Empowered Organization, and Reigniting the Spirit of Caring class overview
Diversity, Equity, & Inclusion	• Introduction to Patient Care Services Diversity, Equity, & Inclusion Professional Governance Council • Anti-racism and Cultural Humility introduction
Creating an Age Friendly Health-system	• UCDH Aging Initiatives • NICHE (inpatient) & GEDA (emergency dept) programs
Working with Patients	• Principles of Community & Health Literacy • Teach-Back Communication • "Ask Me 3", National Patient Safety Foundation initiative
Working with Students	• Precepting students in a teaching hospital/academic setting • Resources for staff precepting students

Exemplary Professional Practice (Day 2)

Professional Development Supports	• Specialty certification support programs and stipend • Tuition support • Professional Leave • Resources for professional development
Skills Competency Self-Assessment	• "Learner style" assessment • Skill self-assessment survey
Resources for Patient Care	• Clinical policies/Ellucid • Evidence-based practice, Quality Improvement, & Research • Clinical studies
Medication Error Prevention & Safety	• Common medication errors • Swiss-cheese model

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	• Stop the line culture
Patient Care Services Quality and Safety	• Q&S Programs • Just Culture • Dashboards • Unit Huddle Boards • *Nurse Sensitive Indicators • Strategic Problem-solving/A3 • *Core Measures • Joint Commission National Patient Safety Goals
Infection Prevention	• Hand Hygiene • Isolation Policy Review
Exposure Prevention & Response	• Pathogen exposure prevention • Post-exposure response
*Pressure Injury Prevention	• Importance of Identification • Staging • Risk Factors • Wound Care Team • Prevention Interventions/Resources
UCDH InTRAnet & CPPN Website	• How to register for CPPN classes • InTRAnet introduction
Access Assessment	• Confirm/troubleshoot Kerberos and HSAD access & check email

Nursing Care Delivery (Day 3)

Partners in Patient Care	• Patient support each partners offering:
	  - Lift Team - Rapid Response/Action Team
	  - Physical Therapy - Occupational Therapy
	  - Dietary Consult - Trach Nurse/Team
	  - Ostomy Nurse - Social Work
	  - *Child Life Specialist - *Pain Service
	  - Phlebotomy - Clinical Case Management
	  - Chaplain - *Medical Interpreting Services
	  - Discharge Reception Area - SDCGs & MHWs
	  - *Suicide & Ligature Risk

*Population-specific Care, Patient Care Programs available	• *Sepsis • *VAD • *Bariatric Patient Considerations • *Patient Discharge • *Organ and Tissue Referral • *Primary & Comprehensive Stroke • *Transplant Safety • *Palliative Care, POLST, and CA End-of-Life Option Act (AB-15) • *Care Coordination
Risk Management & Incident Reporting	• How Risk Management supports clinicians • Incident reporting importance • RL Solutions® demonstration • Business 81 Bulletin
UCD Health Policies	• Ellucid® Policy Manager Policy Scavenger Hunt • Attendance, 2925 • Parking Fees, 3339 • Medication Administration, 4355 • Management of a Violent Patient or Visitor, 4067 • Dress Code and Personal Appearance, 19001
Managing Challenging Behaviors & Mitigating Workplace Violence	• Recognizing challenging and escalating behaviors • Behavioral plans & team approach management • Workplace violence (prevention, management, & recovery)

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Day 4		
UC Learning	• Introduction to navigating UC Learning (UCDH's online learning management system) • UC Learning assignments/module completion • ECG Interpretation Assessment (as applicable) • CPR check as needed to sync to UCDH biennial renewal schedule	

Week 2 interactive sessions

Day 5		
EMR/Epic® Introduction	• Overview of Citrix • Admission Navigator • Nurse Brain • Flowsheets	• POC Glucose • Sepsis Best Practice Advisory • Nurse Notes • Plan of Care
Vascular Access	• IV start w/ Autogard & Saf-T-Intima catheters • Blood culture collection/Venipuncture • PAC accessing & de-accessing • PICC management	
Selected Point of Care & PAPR Training	• Glucometer checklist completed • Gastroccult checklist completed • Coloscreen checklist completed • PAPR Training	
Restraints	• Review of policy and indications for restraint • Restraint checklist completed	

Day 6		
EMR/Epic® Rover Workflows and Pump Integration	• Lines, Drains, Airways • Specimen Collection • Critical Value Documentation • Wound Documentation • Medication Administration • Medication Best Practice Advisories	• Alaris Pump Overview • Pump Integration • Syringe Pump • In and Out of Scope Areas/Back Association • Blood Administration • PCA Pumps

Day 7		
EMR/Epic®	• Patient Education • Patient Handoff/Professional Exchange Report • Discharge Navigator • Isolation • Restraints • Code Status	• Suicide Risk Screen • FYI Alerts • Secure Chat • MyChart/MyHealth UC Davis bedside • Personalization/Set-up of Patient List
Rapid Response & Action Team Intro and Emergency Considerations/Resources	• Rapid Response/Action Team introduction • Self-guided review of policies (332 Nursing Intervention in Certain Medical Emergencies in Adult Patients, 6005, Automated External Defibrillator, 6006 Responding to Medical Emergency Situations, 6018 Oxygen Administration, 17003 Airway Management for Adult Patients, 17038 Pediatric and Neonatal Airway) and Digital Crash Cart • CPR check as needed to sync to UCDH biennial renewal schedule	
UC Learning	• Time to complete UC Learning assignments/modules	

*Regulatory requirement