Referrals to specialists
When a referral to a specialist or a diagnostic test is appropriate and supports your child’s health care plan, we refer our patients to UC Davis specialists and facilities and manage the process with you. Most specialists require a referral from a primary care physician or another specialist. It is important to note that your ability to see a UC Davis specialist may be determined by your health plan. Please refer to your health insurance plan for details.

Admissions to the hospital
Should your child require hospital admission, we are pleased to offer the services of UC Davis Children’s Hospital – nationally recognized for excellence in quality and safety. Your child’s care team will continue to manage their care before and after hospitalization. Please let us know if you take your child to a non-UC Davis hospital so we can ensure continuity of care.

Our commitment to you
We are committed to delivering excellent health care and exceptional service. We provide personalized service and useful resources that support and empower your health care decisions. We are dedicated to getting your child healthy – and helping them stay that way!

Be an active partner in your health
We encourage you to ask questions, share your feelings, take an active part in your child’s health care and provide feedback on how we are doing. As your partner in health, we ask that you keep your care team regularly updated about your child’s medical history, keep scheduled appointments and reschedule in advance if you are unable to keep your appointment. It is important that your child takes all medications as directed and you inform us if there is a problem with the medication. Please also inform your child’s care team when they see health care providers outside UC Davis or when you obtain health care on your own (such as a flu shot or eye exam).

Recognition as Patient-Centered Medical Homes has been awarded by the National Committee for Quality Assurance to UC Davis Medical Group adult and pediatric primary care practices in Auburn, Carmichael, Elk Grove, Davis, Folsom, Natomas, Rancho Cordova, Rocklin, Roseville and Sacramento.

Call 911 if you have a life-threatening emergency

Welcome to your medical home

Guide to appointments and services at the General Pediatric Clinic

General Pediatric Clinic
2521 Stockton Blvd., Suite 2200
Sacramento, CA 95817
916-734-2105
children.ucdavis.edu
UC Davis' General Pediatric Clinic is pleased to be a patient-centered medical home, where our focus is to help your child live a healthier life by supporting their unique needs. You will be comfortable knowing your child's health care team listens to you and gets to the heart of your family's health goals.

Your team also helps direct care beyond primary or preventive care, including specialty care, inpatient hospitalization and home health as needed. A team of expert health care partners assists in coordinating your appointments, diagnostic tests and more to help integrate your child’s care with family members and any appropriate community services.

An academic approach to health care

UC Davis is a center for learning and academics where we take great pride in educating tomorrow’s health care leaders. Our dedicated and compassionate care team includes physicians, nurses, physician assistants, medical assistants and other support staff.

On some occasions, you may see two providers when visiting our office:

- Your primary care physician – who you will see at each appointment – is a doctor who has completed medical school and is now a resident working to become further accredited in pediatrics. The UC Davis residency program is nationally recognized and develops many of the top physicians in California.
- A highly experienced faculty physician will also oversee your care, and help guide the resident physician's learning experience.

Access to care

General appointments include physical exams, non-urgent, new-patient or return appointments. If your child needs care for a sudden illness, call our pediatric advice nurse to inquire about scheduling an urgent, same-day appointment. All appointments must be scheduled in advance.

During each visit, we will:

- Ask questions about your child’s symptoms and medical history
- Conduct a physical examination
- Order lab tests and x-rays as needed
- Give you a full explanation of our assessment of your child’s health
- Provide treatment as your child requires
- Create a written plan for your child’s current and follow-up care

Appointment reminders

Please bring the following to your appointment:

- A list of questions and health concerns, if you have any
- The insurance card for the health plan policy that covers your child
- Your child’s immunization record or list of shots
- A list of the medications your child takes or the prescription bottles
- A snack and drink for your child
- Something to occupy and amuse your child, such as a book or quiet toy

To help us provide timely service for all our patients, please arrive 15 minutes before your scheduled appointment to complete paperwork and registration forms.

You may schedule, reschedule or cancel an appointment by calling 916-734-2105. Please call at least 24 hours before your scheduled appointment. Your advance notice will allow us to accommodate patients in need of care. Please be aware that three missed appointments or same-day cancellations in a six-month period may result in discharge from the clinic.

Connect with us electronically

MyChart® by Epic Systems Corporation is a free, convenient and confidential Web-based system that allows you to send and receive secure messages and communicate with your child’s care team. You can also request appointments, view and print test results, access educational resources in many languages and more. MyChart® is not for use in emergencies or for messages that require immediate attention. Please ask any of our clinic staff to help you get started or request access online at mychart.ucdavis.edu.

UC Davis General Pediatric Clinic hours

Monday – Friday, 8 a.m. to 5 p.m.

To schedule an appointment during regular business hours, please call 916-734-2105 or request a non-urgent appointment online via MyChart®

Urgent Care hours

Monday and Friday, 9 a.m. to 5 p.m. (CLOSED 12 – 1 P.M.)
Tuesday, Wednesday and Thursday, 1 to 5 p.m.

To schedule an urgent appointment or speak with the pediatric advice nurse, please call 916-734-2107.

After-hours care

As a patient of UC Davis, you have access to after-hours and weekend care available through our network of primary care clinics. To ensure continuity of care, after-hours access – including extended hours, weekend and holiday hours – is offered at various locations throughout the general Sacramento area. We also partner with urgent care centers and 24-hour on-call services for additional coverage.

To speak to an on-call physician after hours, please call 916-734-2105.

The on-call physician will coordinate your child’s referral to clinics within the UC Davis primary care network or with an external urgent care partner, when appropriate.

Refilling prescriptions

To refill a prescription, please submit your request online via MyChart®. You can also request a refill through your preferred pharmacy. Please call our office if you have any problems with your refill.
Referrals to specialists
When a referral to a specialist or a diagnostic test is appropriate and supports your child’s health care plan, we refer our patients to UC Davis specialists and facilities and manage the process with you. Most specialists require a referral from a primary care physician or another specialist. It is important to note that your ability to see a UC Davis specialist may be determined by your health plan. Please refer to your health insurance plan for details.

Admissions to the hospital
Should your child require hospital admission, we are pleased to offer the services of UC Davis Children’s Hospital – nationally recognized for excellence in quality and safety. Your child’s care team will continue to manage their care before and after hospitalization. Please let us know if you take your child to a non-UC Davis hospital so we can ensure continuity of care.

Our commitment to you
We are committed to delivering excellent health care and exceptional service. We provide personalized service and useful resources that support and empower your health care decisions. We are dedicated to getting your child healthy – and helping them stay that way!

Be an active partner in your health
We encourage you to ask questions, share your feelings, take an active part in your child’s health care and provide feedback on how we are doing.

As your partner in health, we ask that you keep your care team regularly updated about your child’s medical history, keep scheduled appointments and reschedule in advance if you are unable to keep your appointment. It is important that your child takes all medications as directed and you inform us if there is a problem with the medication. Please also inform your child’s care team when they see health care providers outside UC Davis or when you obtain health care on your own (such as a flu shot or eye exam).

Recognition as Patient-Centered Medical Homes has been awarded by the National Committee for Quality Assurance to UC Davis Medical Group adult and pediatric primary care practices in Auburn, Carmichael, Elk Grove, Davis, Folsom, Natomas, Rancho Cordova, Rocklin, Roseville and Sacramento.

Call 911 if you have a life-threatening emergency

Guide to appointments and services at the General Pediatric Clinic

General Pediatric Clinic
2521 Stockton Blvd., Suite 2200
Sacramento, CA 95817
916-734-2105
children.ucdavis.edu

Welcome to your medical home